

INFORMATION TO KVANTEL'S CUSTOMERS

The fall is here and we would like to convey some good news. At the end of June this year, Kvantel AS became part of the Broadnet Group, as Broadnet bought all the shares in Kvantel from NextGenTel Holding ASA. Broadnet is one of Norway's leading providers of broadband and data communications.

We now want to give you, as our valuable customer, an update on what has happened and what is happening going forward. What is certain is that you, as our customer, have a lot of positive things to look forward to and we can assure you that customers are still in focus.

Kvantel is merged into Broadnet in December. In connection with the merger, your customer relationship will be transferred, and as of December, your company will receive an invoice from Broadnet. The changes do not cause any malfunction or downtime. Your services and service agreements will remain as today.

Kvantel's employees have now started to use their new email address in Broadnet. This means that you will receive mail from your contact person, customer service, etc. with @broadnet.no as the sender address. If you have a @kvantel.no email address stored today, it's recommended that you update it. @kvantel.no email addresses will be phased out.

When you call Customer Service, your calls will now be answered by Broadnet's customer service in Kristiansand. You will get all the help you need there. You can still reach us on phone 02225 and 02235.

We welcome you to Broadnet. Do not hesitate to contact us if you have any questions.

Best regards

Hanne Klausen Hamre
Salesdirector Broadnet og

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CEO Kvantel AS